

## **BEST ROADWAYS LIMITED** Mobilizing Your Growth



# CUSTOMER PORTAL FEATURES

**CROUP.BEST** 



# Main Features



### Integrates with existing website

Customer portal to be integrated with existing website (group.best)

Add quote form to website



## **Self indenting**

Customer can schedule pickup/delivery based on company parameters if the rates are fed in the Contract Management module. The indent flies into the KAM email.



### **Quotes and Estimates**

Customers can get real time quotes for Adhoc based by entering right info, source and destination



# Realtime updates using milestones and Google Map location

Customers get realtime update on their pickup/delivery



### **Customer Integration through EDI**

System is integrated with the customer ERP. When a customer schedules something, it can be assigned to us. Updates from Bringg is communicated to user in real time



### Existing invoice & trip-based information-Client Specific

- 🗸 Current Trip status tracking
- 🗸 Automated Status updates
- Current Invoice or Past Invoice PDF Download Option
- Unbilled Report Download Option (LR, CHALLAN punched in but bill not prepared)

## Alerts on pending payments against invoices

🗸 Appear on screen / dashboard in Flashes



### **POD Management**

EPOD Download in PDF.

✓ OLD POD Repository



### **Summarized reports**

- Dashboard and BI Tools
- 🗸 Outstanding Report
- 🗸 Unbilled Report
- ✓ On Time Delivery Report
- 🗸 Damage Report
- ✓ Detention Report
- ✓ Late Delivery Report
- ✓ Monthly Business Volume Report.



### **Contact Information of Key Account Manager on Screen**

### Other Logistics Management Features

- Customer portal to manage the complaints about packages
- The user can schedule the package up to two weeks time for the pick-up and delivery

Ē	Ĵ.,
C	Д,

Payment Gateways Supported

✓ Chat Bot Feature



### **Corporate Ofice:**

5th Floor, C Wing, Pramukh Plaza, Cardinal Gracious Rd, Andheri East, Mumbai, Maharashtra 400099. Email: mumbai@bestroadways.com Tel No: 022 - 42777777

### **Registered Ofice:**

BEST HOUSE, XX-118/1,Najafgarh Road, Near DLF Capital Greens, New Delhi 100036. Email: delhi@bestroadways.com Tel No: 011 - 45377777 Fax No: 011 - 45377778

### Mundra Ofice:

BEST HOUSE,Office No. 117,118 Sadguru Empire, Near Rashatir Circle, New Adani Port Road, Mundra, Gujarat - 370421 Mobile No - 9624038777