

BEST ROADWAYS LIMITED Mobilizing Your Growth



CUSTOMER PORTAL FEATURES

CROUP.BEST



Main Features



Integrates with existing website

Customer portal to be integrated with existing website (group.best)

Add quote form to website



Self indenting

Customer can schedule pickup/delivery based on company parameters if the rates are fed in the Contract Management module. The indent flies into the KAM email.



Quotes and Estimates

Customers can get real time quotes for Adhoc based by entering right info, source and destination



Realtime updates using milestones and Google Map location

Customers get realtime update on their pickup/delivery



Customer Integration through EDI

System is integrated with the customer ERP. When a customer schedules something, it can be assigned to us. Updates from Bringg is communicated to user in real time



Existing invoice & trip-based information-Client Specific

- 🗸 Current Trip status tracking
- 🗸 Automated Status updates
- Current Invoice or Past Invoice PDF Download Option
- Unbilled Report Download Option (LR, CHALLAN punched in but bill not prepared)

Alerts on pending payments against invoices

🗸 Appear on screen / dashboard in Flashes



POD Management

EPOD Download in PDF.

✓ OLD POD Repository



Summarized reports

- Dashboard and BI Tools
- 🗸 Outstanding Report
- 🗸 Unbilled Report
- ✓ On Time Delivery Report
- 🗸 Damage Report
- ✓ Detention Report
- ✓ Late Delivery Report
- ✓ Monthly Business Volume Report.



Contact Information of Key Account Manager on Screen

Other Logistics Management Features

- Customer portal to manage the complaints about packages
- The user can schedule the package up to two weeks time for the pick-up and delivery

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Payment Gateways Supported

✓ Chat Bot Feature



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